



MYDHL API

INTEGRATION MADE SIMPLE

PASSWORD RESET INSTRUCTIONS

DHL Express – Excellence. Simply delivered.

V1.00



DOCUMENT CONTROL

REVISION HISTORY:

Version	Release Date	Comments
1.00	26/06/2024	Initial version

CONFIDENTIALITY (CONTENT IS COMMERCIALY CONFIDENTIAL)

The information contained in this document is the property Deutsche Post DHL.

No part of its contents may be divulged to third parties without the express written approval of DHL Express. All rights reserved; no part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any other means, electronic, mechanical, photocopying, recording otherwise without the prior written permission of DHL Express.

This document may not be lent, resold, hired out or otherwise disposed of by way of trade in any form, binding or cover other than that in which it is published, without the prior written permission of DHL Express.

DISCLAIMER (RIGHT TO MODIFY)

This document contains (as detailed) the latest information received in time to be incorporated for publication. However, DHL Express reserves the right to modify the information contained herein without published notification.

Deutsche Post World Net offers no warranty, express or implied, regarding its accuracy, sufficiency, merchantability, or fitness for any purpose of the information contained herein. Any use made thereof is made entirely at the risk and for the account of the user.

TERMS AND CONDITIONS

The requirements and specifications outlined in this manual are governed by DHL's Terms and Conditions of Carriage, found on DHL's website, www.DHL.com.

AUDIENCE

This document is intended to serve as a guide to assist DHL customers and third party developers during the integration development process. The primary audience of this document is intended to be a trading partner's technical resources and internal MyDHL API support staff.

© 2005 - 2024 DHL Express, Inc. All rights reserved.

CONTENT

CONTENT 4

INTRODUCTION 5

STEP BY STEP GUIDE..... 5

 STEP 1: Log In 5

 STEP 2: Select Your Application 6

 STEP 3: Update Your API Password 7

 STEP 4: Confirm the Update..... 8

 STEP 5: Verify the Update..... 9

 STEP 6: Update Your System Configuration 9

INTRODUCTION

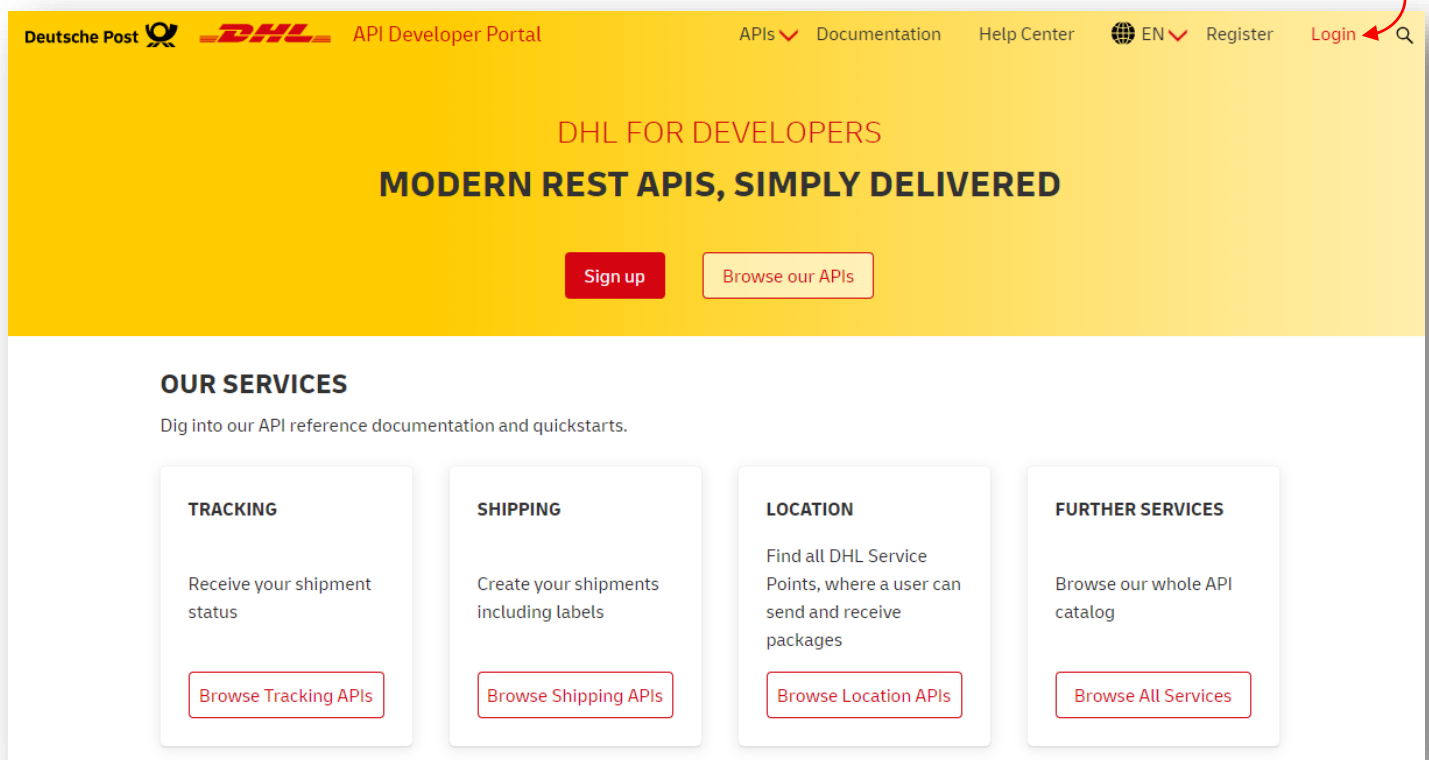
This document is designed to assist you in updating your MyDHL API password.

Updating your API password regularly is crucial for maintaining the security of your account and protecting sensitive information. Follow these instructions to ensure your API credentials are updated correctly.

STEP BY STEP GUIDE

STEP 1: Log In

- A. Visit the DHL Developer Portal at <https://developer.dhl.com> and click “Login” in the top right corner.



The screenshot shows the DHL Developer Portal website. The header includes the Deutsche Post and DHL logos, the text "API Developer Portal", and navigation links for "APIs", "Documentation", "Help Center", "EN", "Register", and "Login". A red arrow points to the "Login" link. The main content area features the heading "DHL FOR DEVELOPERS" and "MODERN REST APIS, SIMPLY DELIVERED", with "Sign up" and "Browse our APIs" buttons. Below this is a section titled "OUR SERVICES" with a sub-heading "Dig into our API reference documentation and quickstarts." and four service cards: "TRACKING" (Receive your shipment status, Browse Tracking APIs), "SHIPPING" (Create your shipments including labels, Browse Shipping APIs), "LOCATION" (Find all DHL Service Points, where a user can send and receive packages, Browse Location APIs), and "FURTHER SERVICES" (Browse our whole API catalog, Browse All Services).

B. Enter your registered email address/username and password in the provided fields to log in.

LOG IN

The page you requested requires a logged in user.
Please log in to your account to continue.

Login by username/email address*

Password*

[DON'T HAVE AN ACCOUNT?](#)

[Register here](#)

[Forgot your password?](#) [Log in](#)

STEP 2: Select Your Application

Once logged in, you will see the list of applications integrated with DPWN DHL.

Find your **specific application** integrated with MyDHL API, then click to select it

Deutsche Post **DHL** API Developer Portal

APIs Documentation Help Center EN

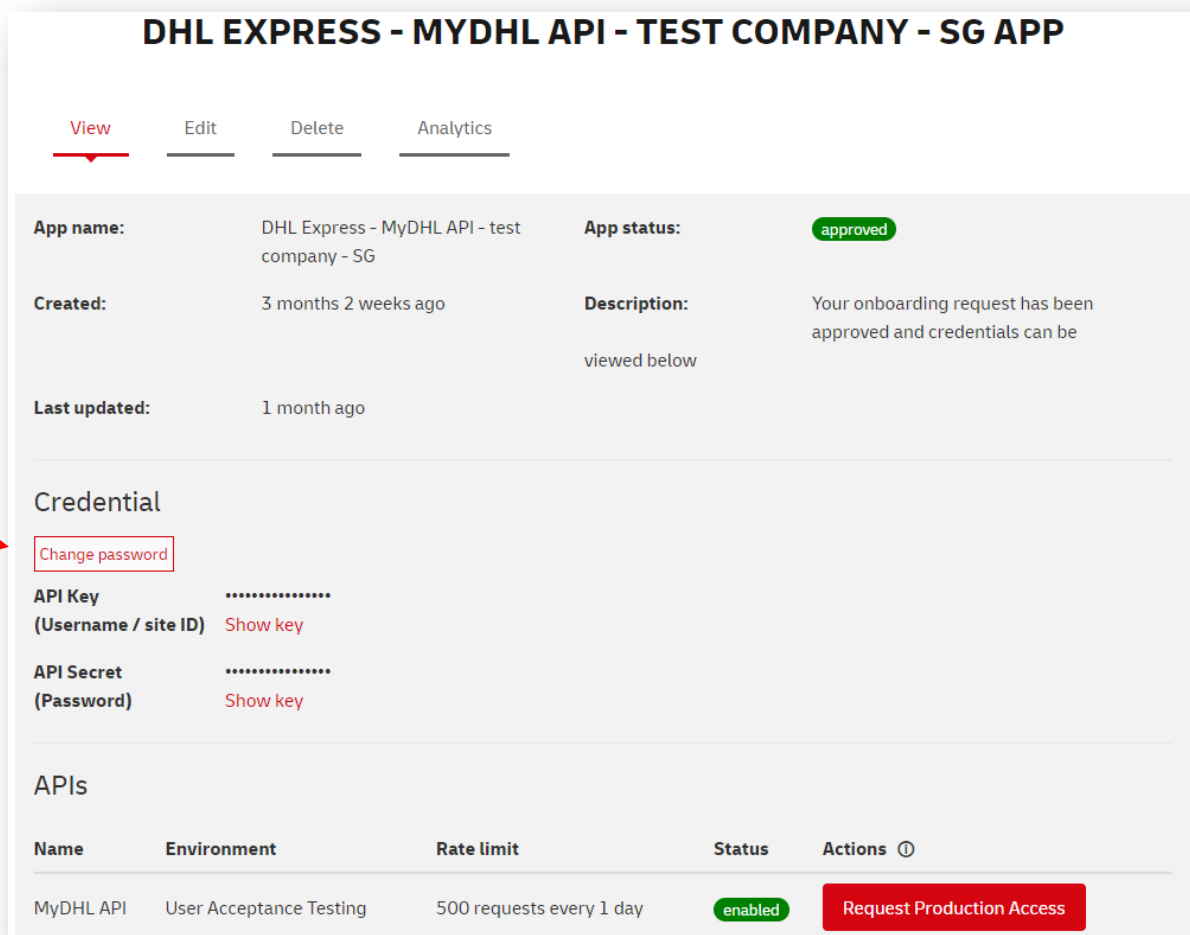
APPS

[+ Create App](#)

App name	Status	Operations
DHL EXPRESS - MYDHL API - TEST COMPANY - SG	approved	Edit

STEP 3: Update Your API Password

Find the 'Change password' button located under the 'Credential' section and click on it.



DHL EXPRESS - MYDHL API - TEST COMPANY - SG APP

[View](#) [Edit](#) [Delete](#) [Analytics](#)

App name: DHL Express - MyDHL API - test company - SG **App status:** approved

Created: 3 months 2 weeks ago **Description:** Your onboarding request has been approved and credentials can be viewed below

Last updated: 1 month ago

Credential

[Change password](#)

API Key (Username / site ID) [Show key](#)

API Secret (Password) [Show key](#)

APIs

Name	Environment	Rate limit	Status	Actions ⓘ
MyDHL API	User Acceptance Testing	500 requests every 1 day	enabled	Request Production Access

STEP 4: Confirm the Update

A dialog window will appear asking you to confirm the change. Click 'Yes'. Wait for a confirmation message to appear in the dialog window, indicating that your API password change has been successfully processed.

The screenshot displays the 'DHL EXPRESS - MYDHL API - TEST COMPANY - SG APP' management page. At the top, there are navigation tabs: 'View' (active), 'Edit', 'Delete', and 'Analytics'. Below the tabs, the app details are shown:

- App name:** DHL Express - MyDHL API - test company - SG
- App status:** approved
- Created:** 3 months 2 weeks ago
- Description:** Your onboarding request has been approved and credentials can be viewed below
- Last updated:** 1 month ago

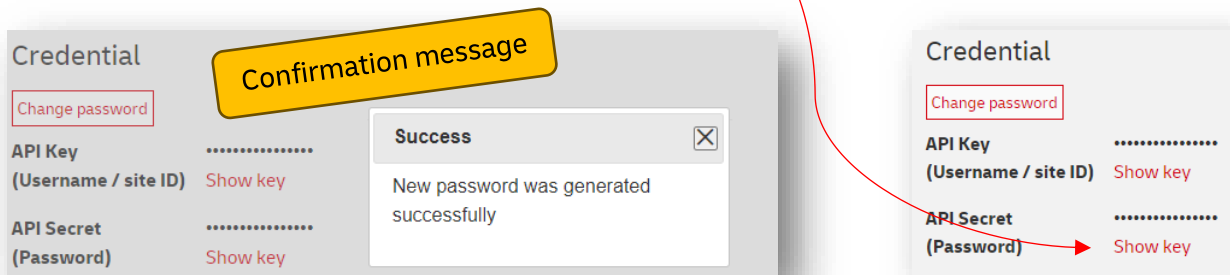
The 'Credential' section contains a 'Change password' button. A 'Reset password' dialog box is open, asking 'Are you sure you want to change your password?' with 'Yes' and 'No' buttons. Below the dialog, the API Key and API Secret are displayed as masked text with 'Show key' links.

The 'APIs' section contains a table with the following data:

Name	Environment	Rate limit	Status	Actions
MyDHL API	User Acceptance Testing	500 requests every 1 day	enabled	Request Production Access

STEP 5: Verify the Update

After receiving the confirmation message, click on "**Show key**" next to the API Secret (Password) field to reveal your new API password.



IMPORTANT! Once your API password change is confirmed, your old API password will stop working immediately. It is crucial to update the password settings in your software or any third-party application integrated with MyDHL API to maintain uninterrupted access.

STEP 6: Update Your System Configuration

Once you have received the confirmation that your MyDHL API password has been successfully updated, immediately proceed to update the password in the configuration settings of any systems or third-party applications integrated with MyDHL API. This update is crucial to maintain uninterrupted access to MyDHL API services. Failure to promptly update your system configuration may result in disruptions, affecting your ability to create and track shipments via DHL.

Should you encounter any difficulties or require additional support, please do not hesitate to contact your local DHL Express team.

Thank you for taking the necessary steps to maintain the security of your account.